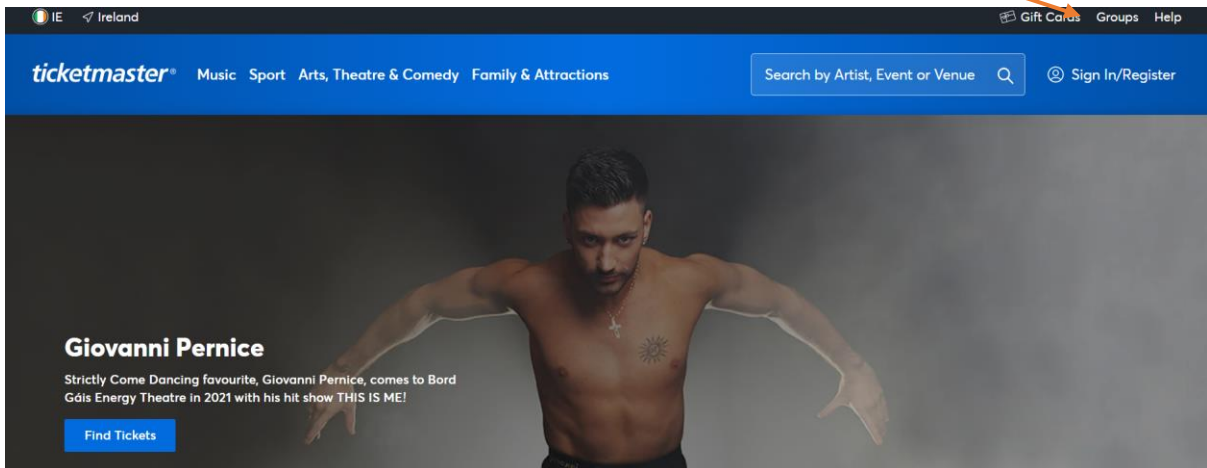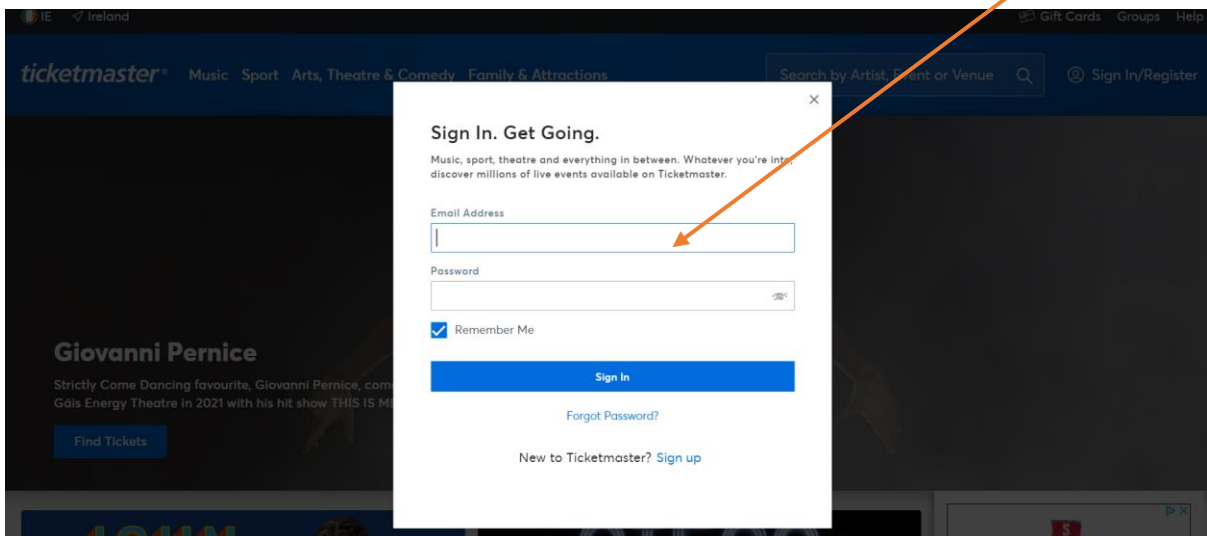# Ticketmaster Ireland – Accessible Bookers Database – How To Register

- Sign In to your Ticketmaster account at www.ticketmaster.ie
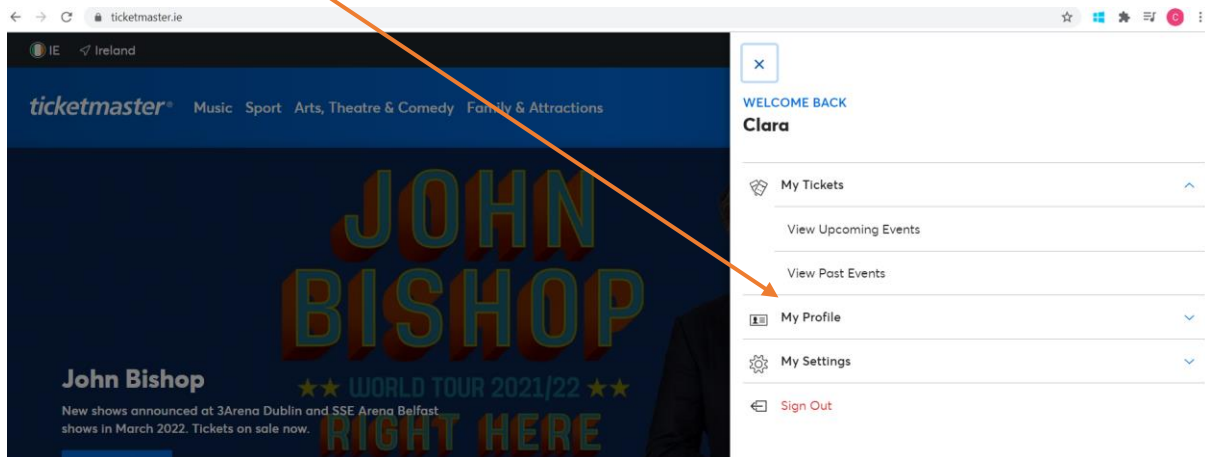- If you do not have an account, create an account first

- Enter your Ticketmaster account email address and password and hit 'Sign In'
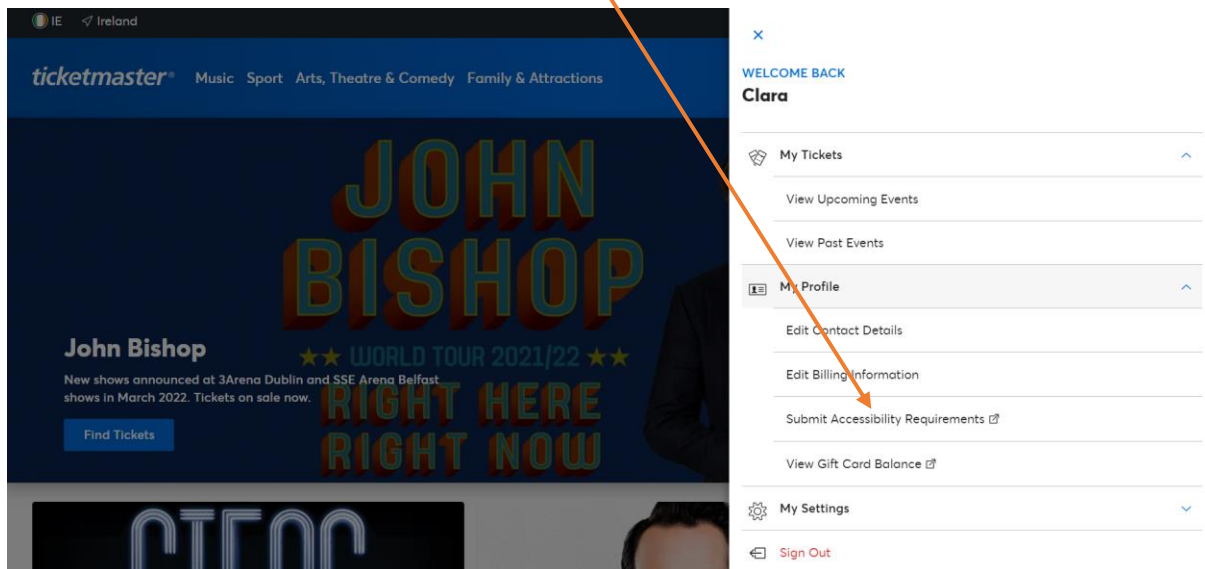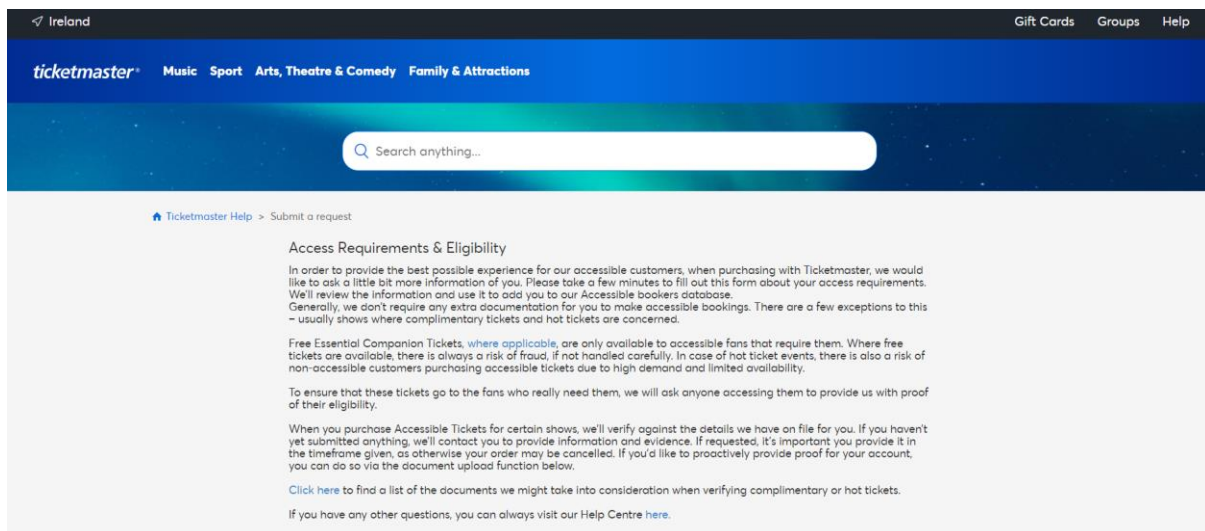

- Hit 'My Account'

- Hit 'My Profile'

- Hit 'Submit Accessibility Requirements'

- Enter your details in the fields below

Access Requirements & Eligibility

In order to provide the best possible experience for our accessible customers, when purchasing with Ticketmaster, we would like to ask a little bit more information of you. Please take a few minutes to fill out this form about your access requirements. We'll review the information and use it to add you to our Accessible bookers database.
Generally, we don't require any extra documentation for you to make accessible bookings. There are a few exceptions to this – usually shows where complimentary tickets and hot tickets are concerned.

Free Essential Companion Tickets, where applicable, are only available to accessible fans that require them. Where free tickets are available, there is always a risk of fraud, if not handled carefully. In case of hot ticket events, there is also a risk of non-accessible customers purchasing accessible tickets due to high demand and limited availability.

To ensure that these tickets go to the fans who really need them, we will ask anyone accessing them to provide us with proof of their eligibility.

When you purchase Accessible Tickets for certain shows, we'll verify against the details we have on file for you. If you haven't yet submitted anything, we'll contact you to provide information and evidence. If requested, it's important you provide it in the timeframe given, as otherwise your order may be cancelled. If you'd like to proactively provide proof for your account, you can do so via the document upload function below.

Click here to find a list of the documents we might take into consideration when verifying complimentary or hot tickets.

If you have any other questions, you can always visit our Help Centre here.

- Hit 'Submit' and you will see a pop up that says 'Your request was successfully submitted'
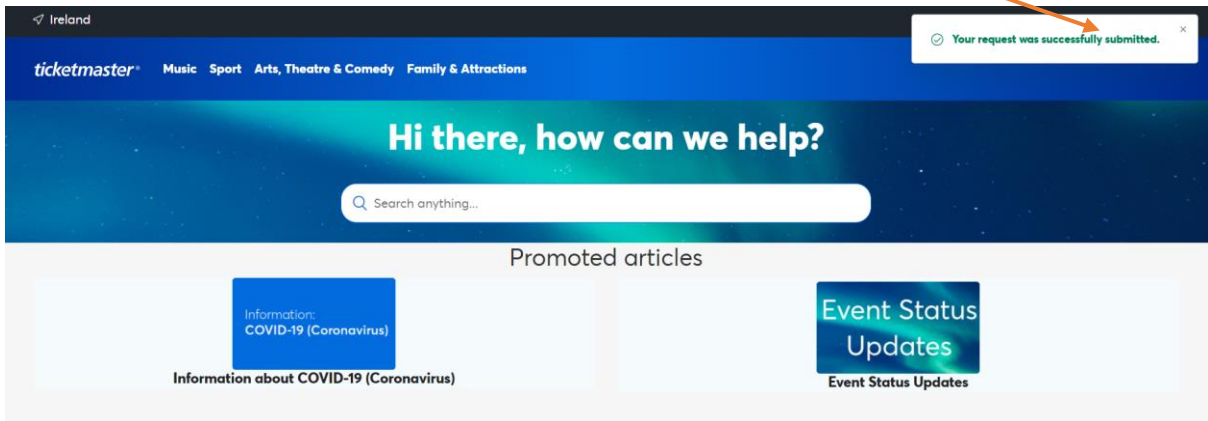
- You should receive a confirmation email

[Request received] Access Requirements & Eligibility Request

Ticketmaster <customer.services@ticketmaster.ie>
To ○ Arena Hello

↩ Reply   ↩ Reply All   → Forward   ...

[EXTERNAL]

##- Please type your reply above this line -##

ticketmaster

Thank you for submitting your application.

A member of our team will be in touch if we require any further information.

Best wishes,
Ticketmaster Accessible Team